



## **Reif Japanese KushiYaki Dar Wasl Reservation and Cancellation Policy**

Thank you for choosing to dine with us at REIF Japanese KushiYaki Dar Wasl.

To help us ensure you have a pleasant experience, we would like to bring to your attention to the following:

### **Dress Code**

Casual. Come as you are, as long as you are respectful of the UAE laws and regulations.

### **Dining Time**

Due to the popularity of REIF Japanese KushiYaki, please be advised that your dining experience will be limited to 2 hours. Our welcoming service team will make sure you have a seamless dining experience with us by reminding you well in advance.

### **Children & Babies**

Children of all ages are welcome.

### **Food Allergies**

Please be aware that our food may contain or come into contact with common allergens such as dairy, eggs, wheat, tree nuts & peanuts, fish, shellfish and soybeans. We will try our best to accommodate any food allergy or food intolerance. We request that guests advise us in advance so that our chefs are aware of any specific dietary requirements or special requests.

### **Consumption of Outside Food and Beverages**

We do not allow any food and beverages to be consumed on our premises that has been brought in from outside the restaurant.

### **GROUP BOOKINGS & CANCELLATION POLICY**

Our group booking policy applies for parties of 6 and above.

### **Minimum Spend Policy:**

We apply AED 200 per person for all groups 6 and above if you wish to secure your booking.

Booking confirmation: To confirm your reservation, a full and non-refundable deposit of 100% will be taken at the time of booking. The deposit amount will be utilized against your bill. If the final order value (total bill) is less than the required minimum order amount, a minimum spend fee for the outstanding balance will be applied.

### **Cancellations & No Show**

We understand that sometimes plans change. We request that you notify us at least 24 hours prior to your reservation time of any rescheduling. Failing which, your payment will be non-refundable.

All deposits are non-refundable. You are welcome to postpone your reservation for up to 30 days from the original booking date. After this period, we regret to inform you that we won't be able to extend the reservation, and you will need to make a new paid reservation.

*REIF management reserves the right to refuse service to those behaving in what we believe is an unreasonable manner.*

*REIF management reserves the right to change and amend the policies at any time without any notification.*